

Account Unlock / Password Reset

For Trader, Dealer, RMS, SysAdmin, Operations Role

Login to "Sysadmin" Role from "192.168.95.11" using Internet Explorer.

Use Password Reset for the following scenario:

1. Forgot Password.
2. Account Unlock.

Path: System Users ==> User Password

The screenshot shows the Chittagong Stock Exchange Ltd. interface. At the top, there is a logo and the text "Chittagong Stock Exchange Ltd." followed by "Home | Logout" and "UserId: 147MOIN". Below this is a navigation bar with four tabs: "System Masters", "System Users", "System Instruments", and "System Risk". The "System Users" tab is active. A dropdown menu is open under "System Users", listing several options: "Investor Maintenance", "User Maintenance", "User Password", "Menu Maintenance", "Office Maintenance", and "Registration Approval". The "User Password" option is highlighted in orange. A red box with the number "1" is placed over the "System Users" tab, with a red arrow pointing to the "User Password" option. Below the menu, there are two tabs: "Investor" and "Employee". The "Investor" tab is selected. Below the tabs, there is a form with fields for "Participant" (with a dropdown menu set to "--Select--"), "Investor Code", and a "Search" button. There are also "Save" and "Cancel" buttons.

Path:

1. Select "User Password" from "System Users".
2. Select "Employee"

The screenshot shows the Chittagong Stock Exchange Ltd. interface. At the top, there is a logo and the text "Chittagong Stock Exchange Ltd." followed by "Home | Logout" and "UserId: 147MOIN". Below this is a navigation bar with four tabs: "System Masters", "System Users", "System Instruments", and "System Risk". The "System Users" tab is active. Below the navigation bar, there is a text area with the following text: "User reset password differs from investor reset, because these are system users and need to be given passwords immediately. There is no system generated passwords. The supervisor will have to create a new password for other system users. Details". Below the text area, there are two tabs: "Investor" and "Employee". The "Employee" tab is selected. Below the tabs, there is a form with fields for "User Code" (containing "147CTG01"), "New Password", and "Re-enter Password". There are also "Save" and "Cancel" buttons. Red boxes with numbers "2", "3", and "4" are placed over the "Employee" tab, the "User Code" field, and the "Save" button, respectively. Red arrows point from these boxes to their respective elements.

3. Enter "User Code" & intended password twice.
4. Select "Save" and password will be resetted.

Investor Account Unlock / Password Reset

Login to “Sysadmin” Role from “192.168.95.11” using Internet Explorer.

Use Password Reset for the following scenario:

- 1 Forgot Password.
- 2 Account Unlock.

Path: System Users ==> User Password

The screenshot shows the Chittagong Stock Exchange Ltd. system interface. At the top, there are links for 'Home' and 'Logout', and the user ID '147MOIN'. Below this is a navigation bar with 'System Masters', 'System Users', 'System Instruments', and 'System Risk'. The 'System Users' menu is open, and 'User Password' is highlighted with a red box and the number '1'. A red arrow points from the number '1' to the 'User Password' option. Below the menu, there is a form with tabs for 'Investor' and 'Employee'. The 'Investor' tab is selected. The form has a 'Participant' dropdown menu, an 'Investor Code' input field, a 'Search' button, and 'Save' and 'Cancel' buttons.

1. Select “User Password” from “System Users”.

The screenshot shows the Chittagong Stock Exchange Ltd. system interface. At the top, there are links for 'Home' and 'Logout', and the user ID '147MOIN'. Below this is a navigation bar with 'System Masters', 'System Users', 'System Instruments', and 'System Risk'. The 'System Users' menu is open, and 'User Password' is highlighted with a red box and the number '2'. A red arrow points from the number '2' to the 'User Password' option. Below the menu, there is a form with tabs for 'Investor' and 'Employee'. The 'Investor' tab is selected. The form has a 'Participant' dropdown menu, an 'Investor Code' input field, a 'Search' button, and 'Save' and 'Cancel' buttons. The 'Participant' dropdown menu is open, and 'CSE1' is selected with a red box and the number '3'. A red arrow points from the number '3' to the 'CSE1' option. The 'Investor Code' input field contains '147D101' with a red box and the number '4'. A red arrow points from the number '4' to the 'Investor Code' input field. The 'Save' button is highlighted with a red box and the number '5'. A red arrow points from the number '5' to the 'Save' button.

2. Select “Investor”.
3. Select your participant ID from “Participant”.
4. Enter Investor Code for password reset.
5. Select “Save” and the investor password will be reset to “xxxx123”